

# Federal Energy Regulatory Commission



Connecting to VPN using [connect.FERC.gov](https://connect.ferc.gov)

## Connecting to VPN through [Connect.ferc.gov](http://Connect.ferc.gov):

Connecting to the FERC Virtual Private Network (VPN) allows you access to documents and drives internal to FERC's secure network such as your K: drive and SharePoint documents. FERC employees should only connect to the VPN using their FERC provided laptop. The recommended way to access the

VPN is through the BIG-IP Edge client app on your desktop signified by the icon show **here:**  More information on connecting to the VPN can be found in the [VPN Users Guide](#).

When you are unable to access the VPN through the desktop application you may connect to the VPN using <http://Connect.ferc.gov>.

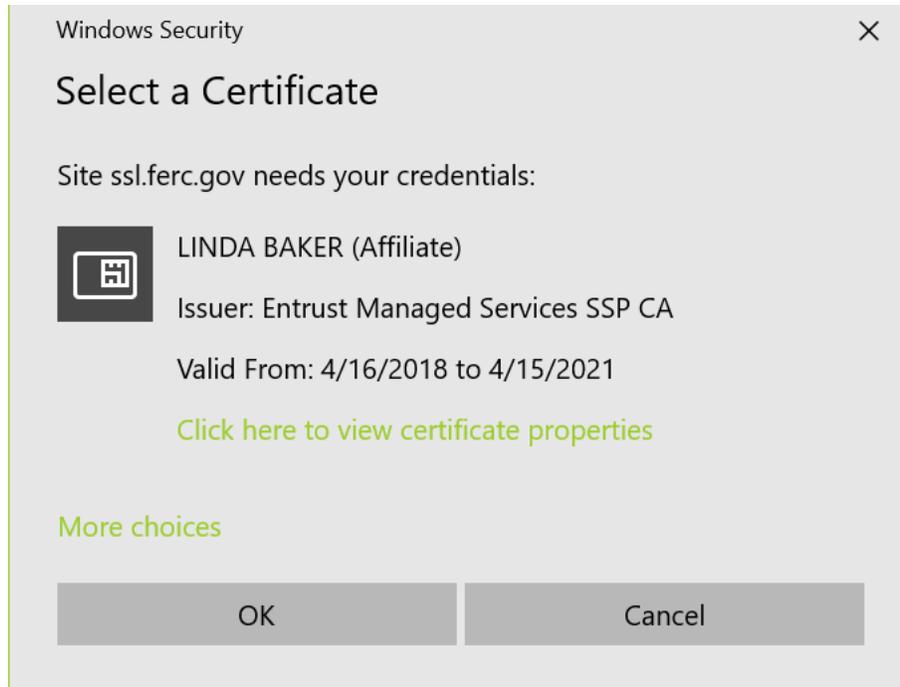
Please check to confirm that your BIG-IP Edge client is disconnected prior to following the steps below. Note that this experience can be slightly different depending on the browser you use.

1. Click on the Link <https://connect.ferc.gov> or copy and paste it into a browser. This will take you to the Employee Information page (<https://www.ferc.gov/employee-information>)
2. Click on the **Connect via VPN (Virtual Private Network)** link:

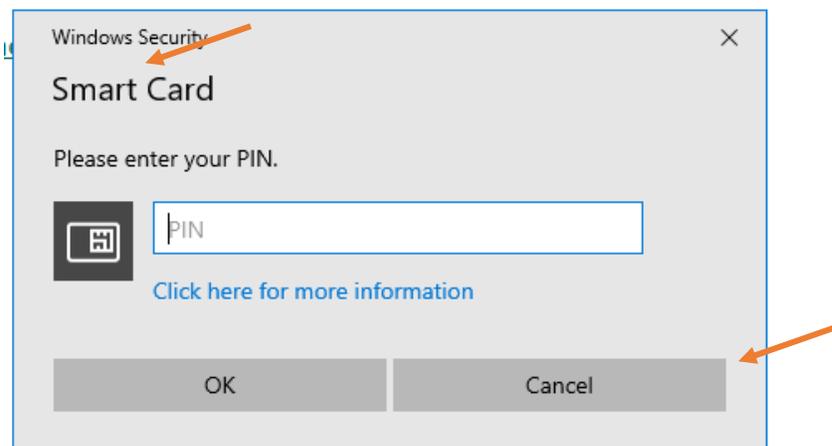


The screenshot shows a web browser window with the address bar displaying "ferc.gov/employee-information". The page content includes a navigation menu on the left with links for "Industries & Data", "Enforcement & Legal", "News & Events", and "About". The main content area features the heading "Employee Information" and a section titled "Operating Status" with the text "FERC is following [OPM Operating Status](#)". Below this, there is a link to the "U.S. Office of Personnel Management (OPM) website". Three prominent links are displayed: "Connect via VPN (Virtual Private Network)" with a yellow VPN icon, "Connect via Citrix Client" with a Citrix logo, and "Connect to your Work Email" with an envelope icon.

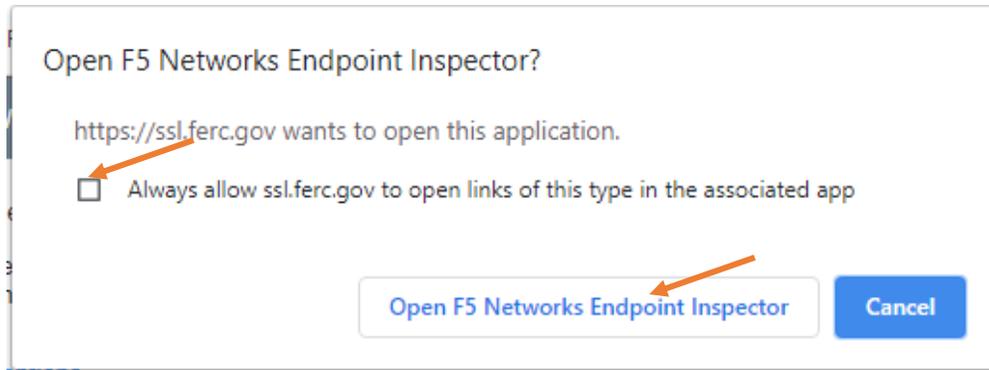
3. Click the OK button to select a certificate.



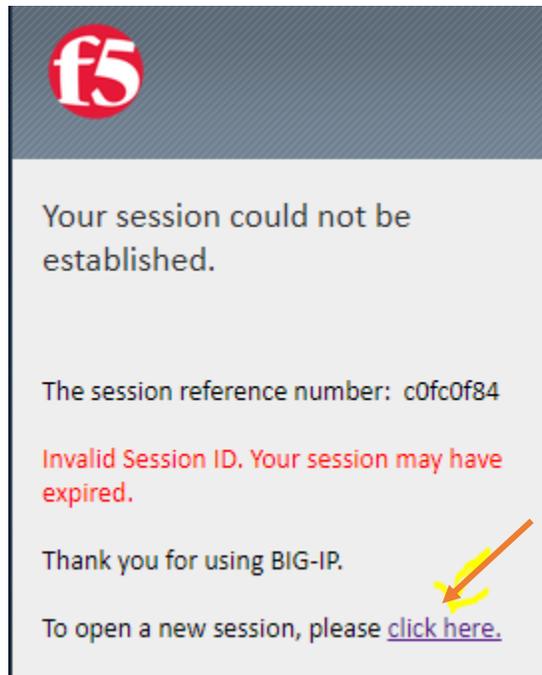
4. Enter your PIN number into the PIN number field



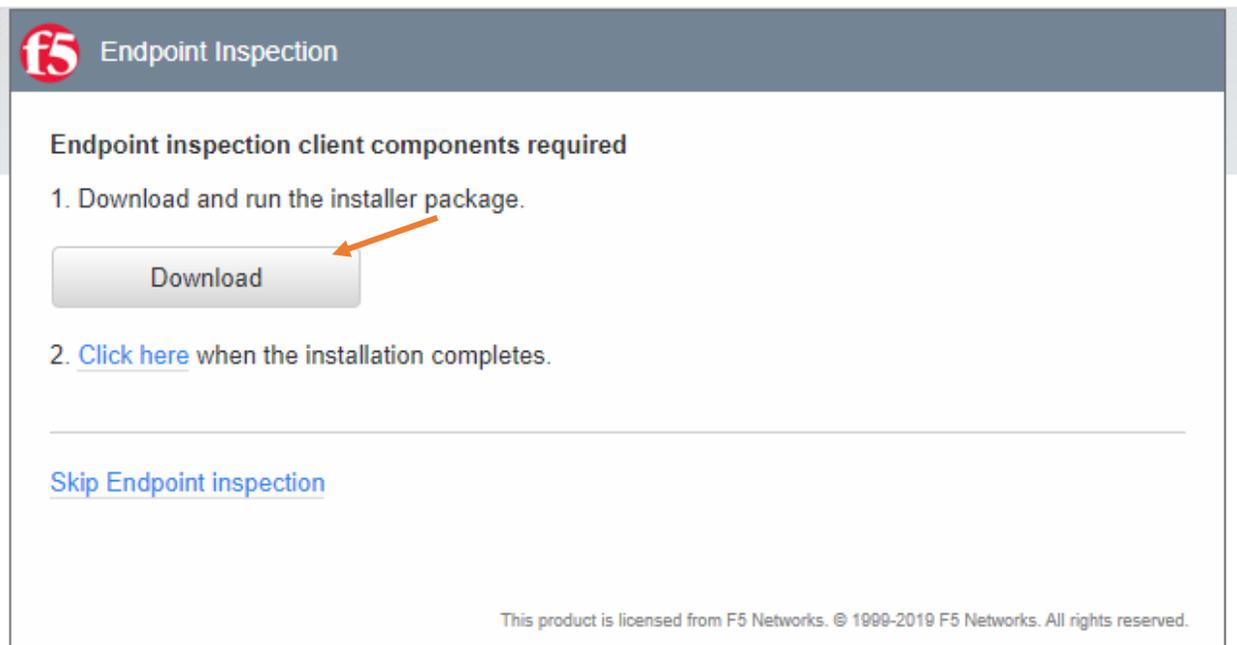
5. Click the OK button
6. Next click on **“Open F5 Networks Endpoint Inspector”**:



**Note:** This will time out in 5 minutes if not accepted. If it times out, on the left of the page, go to “To open a new session, please [click here](#)”



7. If this is your first time connecting to VPN through [connect.ferc.gov](https://connect.ferc.gov) you will be asked to download and install the Endpoint Inspection app. If you have already performed this action you can skip to step 9.



**f5** Endpoint Inspection

**Endpoint inspection client components required**

1. Download and run the installer package.

[Download](#)

2. [Click here](#) when the installation completes.

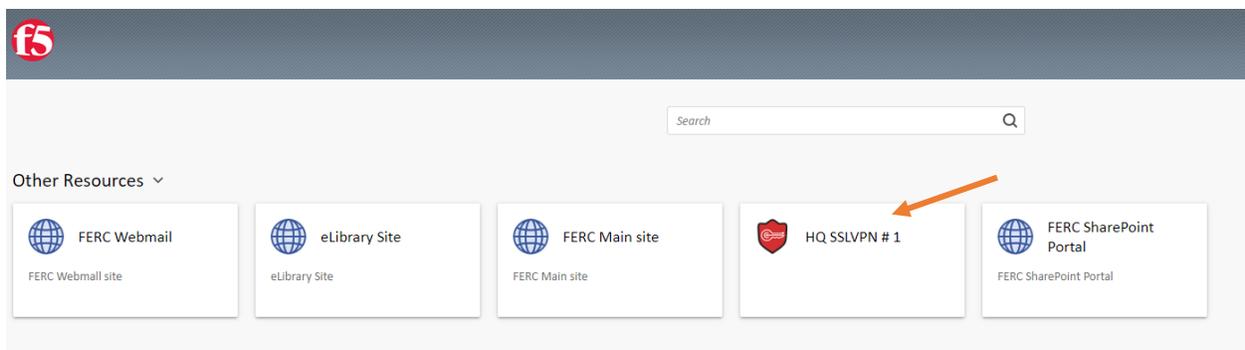
[Skip Endpoint inspection](#)

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8. Click on **Download** and install the executable file (f5epi\_setup.exe). This is a one-time step, and will take less than a minute:



9. Once installed you will have access to the screen below. The five ICONS below are displayed. Select the “**HQ SSLVPN**” signified by a red shield icon to connect your computer to the VPN:



**f5**

Search

Other Resources ▾

 FERC Webmail  
FERC Webmail site

 eLibrary Site  
eLibrary Site

 FERC Main site  
FERC Main site

 HQ SSLVPN # 1

 FERC SharePoint Portal  
FERC SharePoint Portal

10. A new window will appear to show that you are now connected to the VPN. This window may disappear after connecting.

The screenshot shows a web browser window with the address bar displaying "/prod/hq-sslvpn-1 - https://ssl.ferc.gov - F5 VPN". The page features the F5 logo in the top left corner. Below the logo, a green circle with a white checkmark is followed by the text "Connected", with an orange arrow pointing to it. In the top right corner, there is a "Disconnect" button and the text "Connection duration: 00:00:22". A table with the following data is displayed:

Traffic Type	Sent	Compression	Received	Compression
<b>Network Access</b>				
- Network Tunnel	1.29 MB	0%	2.85 MB	0%
- Optimized Applications	0 B	0%	0 B	0%
<b>Total</b>	<b>1.29 MB</b>	<b>0%</b>	<b>2.85 MB</b>	<b>0%</b>

Below the table, there is a link "+ Show details".

11. To confirm you are connected, look in the top right corner of the webpage. If there is an icon that says "Logout" then you are connected.

